

Report from Yeovil District Hospital NHS Foundation Trust

Executive Portfolio Holder: Cllr Sylvia Seal, Leisure and Culture
SSDC Representative: Mrs Lesley Boucher

Council of Governors meeting held on September 9th 2014

Introduction from Peter Wyman, Chairman of Yeovil District Hospital

Peter Wyman, Chairman of YDH, welcomed the newly elected governors. Prior to the meeting, he met with governors and summarised current operational pressures with increasing A&E attendances, ongoing utilisation of “winter” escalation beds and difficulties in arranging discharge to social care and community hospitals. He also highlighted the related financial position, which is demonstrating adverse variance to plan, largely as a result of difficulties in recruiting to key medical posts and the nursing costs associated with ongoing operation of the escalation ward. He also spoke of plans to address the challenges, noting the importance of the Trust’s strategic plans to build on the Symphony Project and to integrate care in South Somerset across primary, social, acute and community care, further information about which was articulated by Paul Mears in his report.

The demographics of a huge aging population is the main cause. YDH would need to build a new ward every three years to cope.

However, a totally new design of the system is necessary using technology e.g. skype and Nurses at YDH advising the many nursing homes in the catchment area. Huge institutional savings need to be made. There are many new ideas formulating in the pipeline!

Paul Mears, Chief Executive

Paul Mears, Chief Executive, stated that Governors are aware that work to develop integrated care across hospital, community services, primary care and social care has been a key priority for the organisation over the last two years.

The Symphony Project

The Symphony Project has been instrumental in developing the concept in how to integrate care, particularly for older people and those with complex needs.

It is recognised that a New Care Model needs to be devised with the aim to get patients out of hospital as soon as possible. This is a dilemma across the whole UK. YDH is awaiting the outcome from the CCG (Clinical Commissioning Group) concerning alternative commissioning models, which would enable them to contract more simply, a new integrated care model. Change is vital as currently, GPs are struggling and huge demands on all resources are causing systems to creak, possibly leading to implode!

Monitor

Monitor – YDH’s Five Year Plan was submitted over the summer. The financial forecasts for the Trust are a significant challenge and will require the Trust to develop a very different model of care if the hospital is to ensure a financially sustainable

future. The Trust has recently engaged Oliver Wyman consultancy to support the development of the Five Year Plan and, in particular to understand and advise on the viability and sustainability for the organisation.

Monitor recently visited YDH. They are aware of the challenging financial situation.

Strategic Estates Partner

The process for selecting a Strategic Estates Partner is near conclusion. This is an important issue as working with the new partner will realize some key capital projects on the Cheverton Site and surrounds.

Positive reports have been made by external regulators concerning the Endoscopy Department, the Pharmacy and the Histopathology Service and Mortuary.

Paul Mears finished his report with the news that a new Commercial Director has been appointed to develop commercial opportunities such as The Kingston Wing. Simon Lilley was until recently the Director of Marketing at Flybe, the low cost airline.

Tim Newman's Financial Report (See attachment sent electronically for detail).

It was noted that the shortage of doctors is causing financial problems as employing locums is extremely expensive. There are ongoing discussions with Monitor concerning extra funding as the deficit forecast for this year had risen to £4,000,000

Sophie Sennet, Contacts Manager

Sophie Sennet, Contacts Manager, discussed the main problem occurring through the Contact Centre which is DNA! Do Not Attend!

Each time an appointment is wasted because a patient does not turn up, it costs the Trust in the region of £160. That can be up to £160,000 per month.

Helen Ryan, Director of Nursing

Yeovil District Hospital NHS Foundation Trust increased Patient Safety incident reporting for 2013/2014 by 23%. From the CQC intelligence monitoring report it is within the expected range of reporting incidents relating to death and severe harm.

In 13/14 the local target of no more than 9 cases of Clostridium difficile infection was achieved with only 3 assessed as attributable to hospital care at Yeovil District Hospital NHS Foundation Trust. There were no cases of hospital acquired MRSA during 2013/14 and the Trusts' aim of zero tolerance was achieved.

Yeovil District Hospital NHS Foundation Trust reported 121 pressure ulcers for 2013/2014, with an in year figure of 52 (April to August). For April to August 2014/2015 there have been 40 reported pressure ulcers.

The main meeting concluded with appointments to the various sub committees.